



Lila Doyle Nursing Facility

Outdoor Visitation

Policy and Procedures

Per federal and state guidance, we will be following all recommendations to ensure that both residents and family members remain safe during outdoor visitation. The following information outlines the policy and procedures for outdoor visitation at Lila Doyle:

- Lila Doyle will begin offering Outdoor Visitation on Monday, Oct. 12, 2020.
 - Residents and family members will receive a communication related to the opening of outdoor visitation.
 - Decisions to continue or suspend outdoor visitation will remain at the discretion of the Prisma Health leadership team, Facility Administrator and Facility Medical Director to ensure safety of residents and the community.
- Visitation will be offered Monday–Friday, 2–5 p.m. Window visits will still be available on Saturdays.
 - Outdoor visitation location: Lila Doyle Courtyard
 - Visitors must walk around to the courtyard and wait at the gate where they will be screened by a staff member and then fill out required information related to the visit.
 - The visitation area will be inside the courtyard fence and visibly marked.
 - Visitors are asked to arrive at the fence gate 15 minutes early and remain there until a Lila Doyle team member conducts the screening and required paperwork prior to visitation.

- The facility will conduct a COVID-19 screening
 - The facility will maintain an adequate supply of personal protective equipment (PPE), including masks, gloves, face shields and gowns, as indicated, for routine facility use and for use in family visits. The facility will instruct what PPE is necessary for the visit.
 - The facility will provide alcohol-based hand sanitizer to visitors and signage on proper use.
 - Visitors must use alcohol-based hand sanitizer upon entering and exiting the outdoor visitation location.
 - The facility will document each visitor at the designated outdoor location before and after their visit, to include, at a minimum, the date of visit, check-in and check-out times, visitor's signature, visitor contact information (i.e., full name, address, telephone number, and email address), results of their symptom screening, prior COVID-19 test results (if any), relationship to the resident they are visiting, attest that they have not been instructed to be in quarantine currently, and staff that assisted with the visit.
 - This will be kept in a notebook at the fence gate and all visitors will be required to complete prior to and after their visit.
- Two (2) visitors can be present for an individual visit with the resident.
- Visitation time slots will be in increments of 30 minutes with face-to-face visitation being available under the following guidance
- Maximum of a 15-minute visit unless visitor provides a negative COVID-19 test from within the previous five days or a positive antibody test within the past 30 days.
 - Must mention at scheduling and provide to facility prior to visitation to be allotted 60 minutes.

- Visitation times available:

- 2 p.m.
- 2:30 p.m.
- 3 p.m.
- 3:30 p.m.
- 4 p.m.
- 4:30 p.m.

**The last 15-minute visit will take place at 4:30 p.m. and the last 60-minute visit must start by 4 p.m.*

- Visitors must be age 12 or older.

- Children must always be accompanied by a responsible adult. The child's guardian is responsible for ensuring the child follows safety measures, including social distancing and wearing a surgical face mask for the duration of the visit. Face masks should not be used by any children under the age of two that have been approved by the facility to visit under special family circumstances.

- All visits must be scheduled through the visitation coordinator and all visitors must arrive on time to be screened. It is up to the facility if the visit will still occur if the visitor arrives late.

- **Visitation Coordinator:**

- Regina Taylor: 864-885-7678 or Catherine Rainey: 864-885-7629**

- Any attempts to approach/touch the resident will terminate rights to participate in visitation.
- Visitors must wear a surgical face mask over their mouth and nose for the duration of the visit, including to and from their vehicle or other mode of transportation. Face shields may not be used in lieu of surgical face masks for visitors, though they may be used in addition to the mask or covering.
 - Visitors must strictly maintain social distancing for the duration of the visit, including remaining at least six feet away from residents. Visitors are not permitted to have any

physical contact with residents, including hugging, kissing, holding hands, or any other physical contact.

- Visitors who violate this safety rule will not be allowed to visit.
- Lila Doyle leadership has the autonomy to make decisions related to inclement weather or health condition of the resident and will notify scheduled visitors prior to visit time if the visit must be cancelled.
 - The facility is responsible for notifying the visitors if the visit will not occur due to inclement weather, resident condition, etc.
 - Facility Medical Director has final authority if resident is safe enough to take part in visitation and will prioritize visits based on individual needs of the residents.
- If any of the procedures described in this document are not followed, visitors must stop their visit and potentially lose their ability to visit in the future.
- All residents will be screened daily for any symptoms related to COVID-19 and team members will be screened upon arrival to their shift and will not be allowed in the facility if they show signs and symptoms. Prisma Health testing protocols will be followed if signs and symptoms are identified.
- Residents who are currently in isolation due to recently testing positive for COVID-19, have signs and symptoms of COVID-19, or currently are in a quarantine or observation period are not eligible for outdoor visits.
 - Residents who are not currently but have previously tested positive for COVID-19 are permitted only if they no longer require transmission-based precautions in accordance with CDC and DHEC guidelines.
 - Residents must have the ability to safely transition, with or without staff assistance, from their room to the outdoor visit location and remain safe in the designated location to be eligible for outdoor visitation.
 - Residents and visitors will not be transported through any area designated as COVID-19 care space or space where residents suspected or confirmed to be infected with COVID-19 or under quarantine are present.

- Residents must wear a surgical face mask, unless a contraindication is present, always during the visit, including the transition to and from the outdoor visitation location. Residents will always be positioned at least six feet away from visitors.
- We will only provide outdoor visitation if we have appropriate resources to include PPE and staffing.
 - If staffing or PPE becomes of limited supply, we will determine if we can maintain outdoor visitation safely; otherwise, we will suspend until resources are available and can meet quality and safety expectations.
 - The facility will ensure they have enough staff on duty to help the resident transition outdoors, supervise visits, and wipe down visitation areas before and after each visit.
 - The facility will ensure staff sanitize the designated outdoor visitation spaces with EPA-registered disinfectant at least before and after each visit.
- We will only implement outdoor visitation once CMS mandated testing protocols are in place.
- If one or more cases are identified in residents and/or staff members, visitation will be suspended until CMS testing protocols are completed. Visitation decision will be made if fewer than three total cases have been identified.
- If three or more cases are identified in staff members and/or residents within a 14-day period, visitation will be suspended. Visitation may resume 14 days after the identification of the last case.
- The facility will make sure that staff supervising the residents during visits are trained in patient safety and infection control measures and enforce social distancing and masks requirements for the duration of the visit.
 - The facility must ensure that staff maintain visual observation while also providing distance necessary for the privacy of the visit and conversation.



- The facility must ensure the residents remain in their designated outdoor visitation location for the duration of the visit and must not permit residents to approach or enter any vehicles or other modes of transportation
 - Any visitors or residents who cannot follow these policies and procedures will not be allowed to visit the resident under these circumstances.
- The facility will ensure that staff provide appropriate personal care and supervision to residents, taking into consideration their individual needs.
- The facility has discretion to determine whether to permit outdoor visitation between residents and visitors and may halt the practice at any time based on disease transmission in the facility or community, visitor non-compliance, weather or outdoor temperature, or other factors.
 - The facility will consider all possible safety concerns and collaborate with system incident command to make determination on the ability to provide outdoor visitation.
 - Visitors are only permitted in the designated outdoor visitor screening location and the designated outdoor visitation location. Visitors are not permitted to enter the facility's buildings at any time.
 - Constant communication will be provided to family members to ensure they are aware of decisions at the facility.
- Any questions related to outdoor visitation should be routed to the Visitation Coordinator at: **864-885-7678 or 864-885-7629**

Our goal is to provide a safe and memorable experience for you and your resident during this very trying time.